

POINTS OF CONSIDERATION IN ORDER TO EXPAND ADULT JOBSEEKER SERVICES AND SYSTEM CAPACITY

1. Alignment of Existing WFC Partner Roles
 - Ex. - Review and validate the WFC service matrix
 - Ex. – Identify existing DEED processes, policies and practices that are redundant or inefficient (lean practices)
2. Alignment of WFC Partner Strategies
 - Ex. – Generate a new set of combined/amalgam local WFC partner performance metrics, in order to manage the over-all impact on demographic groups within the community; continuous improvement methodology with local One-Stop Operating Consortium oversight
3. Catalog Current Best Practice Approaches and Methods in Serving Diverse Populations
 - Ex. – Post the approaches and outcomes of projects on a readily accessible “intranet” page
4. Revisit the Requirements to be Designated a “Workforce Center” in order to Identify Savings
 - Ex. – Allow for local contracting for IT Connectivity
 - Ex. - Allow for flexible office hour schedules
 - Ex. – Develop guidelines for the proliferation of auxiliary WFC sites and entry-points
5. Explore Options and Methods of Utilizing electronic “Virtual One-Stop Services”
 - Ex. – Convene a group of *all* partners to study the options for Virtual Services
 - Ex. – Study which demographic groups of job-seekers, and sectors of employers, prefer and perform well with electronic outreach methods and services
 - Ex. - Flesh-out the concept of interpersonal, electronic career counseling
 - Ex. - Explore the establishment of “career counseling call centers” and roles for partners
6. Develop a Comprehensive Outreach and Marketing Campaign for ALL Customers
7. Work Across Departments to Establish Broad-Based Talent Development Consortia
 - Ex. – Combine the “listening session” efforts of MNSCU, the “Pathways of Study” approach of Carl Perkins, the Career Pathways and FastTRACK work of DEED, ABE and the local WIB’s into one aligned talent development plan – developed and managed locally
 - Ex. – With a combined “talent development strategy”, work together to attract additional resources – both public and private - in an organized focused way that benefits all customers