

PLANNING FOR THE FUTURE OF SERVICE DELIVERY

PROJECT GOAL | To bring a common focus on increasing the capacity of our service delivery through shared understanding and awareness of varying regional needs

PHASE 1 | Convene Partners to develop a common understanding of what customers need

- Budget/Financing
- Unemployment
- Poverty
- Workforce Participation
- Employer Needs
- Underemployment
- Retirement Wave

PHASE 2 | Create workgroups

- PHASE 2.1**
 - Services
 - Sectors/Employers
 - Customer Feedback
- PHASE 2.2**
 - Physical Sites
 - Online
- PHASE 2.3**
 - Branding

Common Work Group Questions & Discussions

PHASE 3 | Reconvene Partners

Analyze feedback from work groups

PHASE 4 | Engage Other Partners

Nonprofits / Economic Developers / Libraries / MnSCU Regional Meetings?

PHASE 5 | Develop Implementation Plan

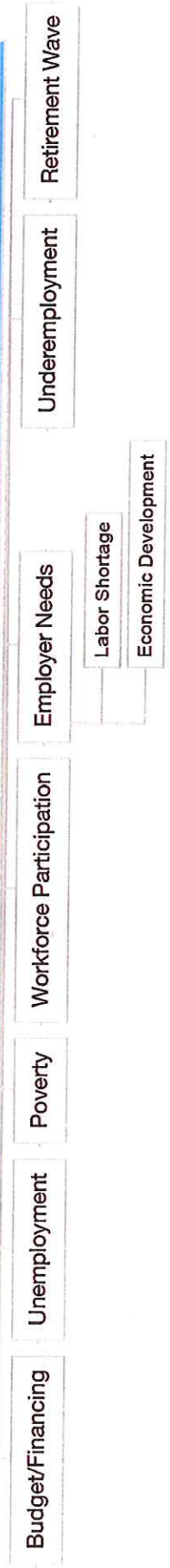
Reconvene partners to review and develop implantation plans

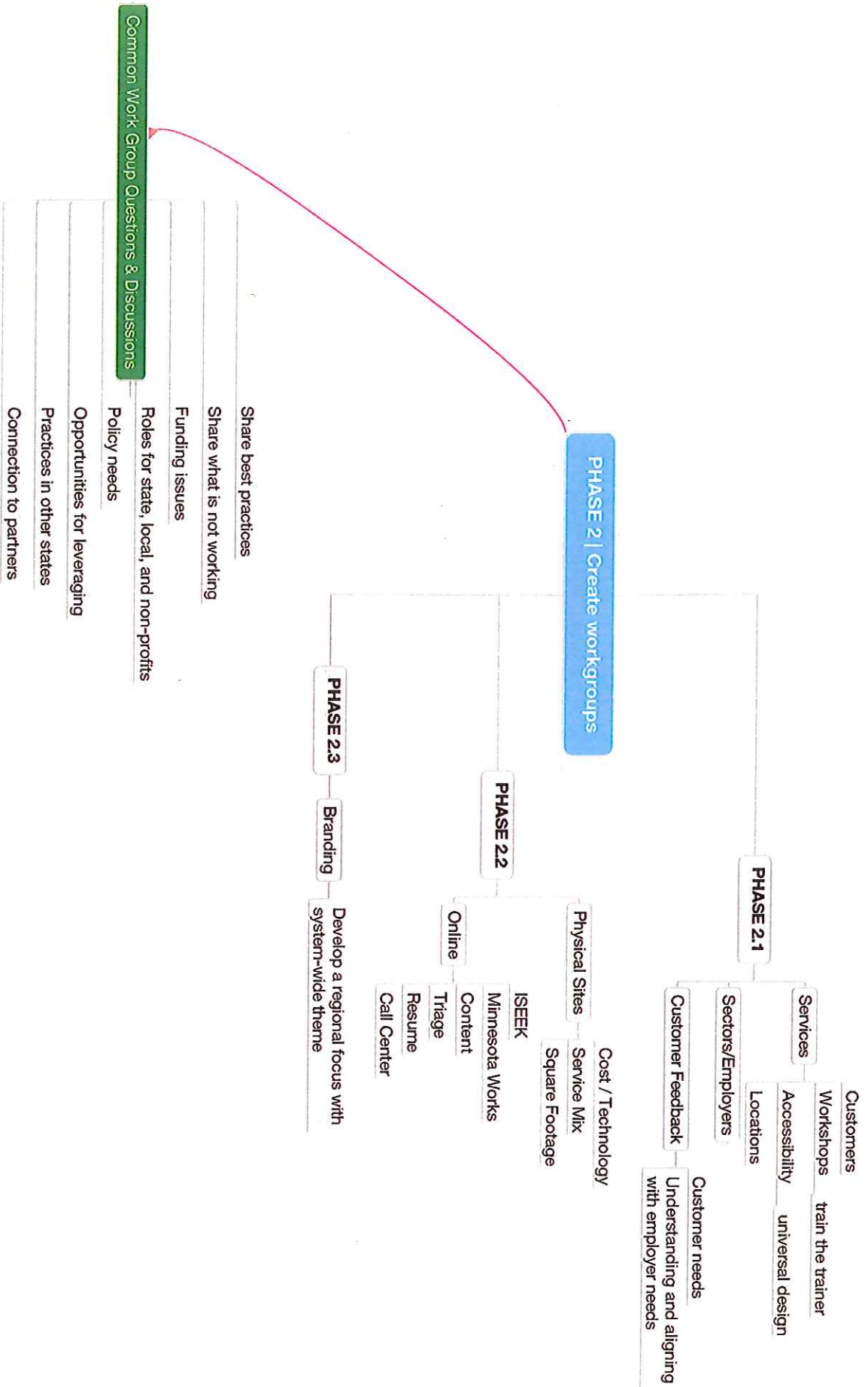
PHASE 6 | Continue Communication & Collaboration

Continue to share information on best practices, branding, locations and funding



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